



SINGAPORE INTERNATIONAL
MEDIATION CENTRE

Mediator's Curriculum Vitae

Personal Particulars

First Name
Laila

Last Name
Ollapally

Designation
Commercial Mediator/ Advocate

Organisation
CAMP Arbitration and Mediation Practice Pvt. Ltd.,

Nationality
Indian

Languages (Native and/or professional working proficiency)
English and Malayalam. Working knowledge in Tamil and Hindi

Mediation Practice Areas

Please select as many areas as may be applicable.

- | | |
|---|--|
| <input checked="" type="checkbox"/> Accountancy | <input checked="" type="checkbox"/> Mining |
| <input checked="" type="checkbox"/> Aviation & Airports | <input checked="" type="checkbox"/> Workplace Health & Safety |
| <input checked="" type="checkbox"/> Banking/Finance | <input checked="" type="checkbox"/> Oil & Gas |
| <input type="checkbox"/> Business Interruption analysis | <input checked="" type="checkbox"/> Real Estate |
| <input type="checkbox"/> Energy | <input type="checkbox"/> Risk Management |
| <input checked="" type="checkbox"/> Information Technology | <input type="checkbox"/> Scientific Forensics |
| <input checked="" type="checkbox"/> Intellectual Property | <input checked="" type="checkbox"/> Sports Disputes (Law & Infrastructure) |
| <input checked="" type="checkbox"/> Infrastructure/Construction/Engineering | <input checked="" type="checkbox"/> Telecommunications |
| <input checked="" type="checkbox"/> Maritime & Shipping Logistics | <input type="checkbox"/> Others (please specify): Matrimonial disputes |

Educational/Professional Background

Bangalore University - Bachelor of Laws (1984) & Master of Laws (1989)

Madras University, Stella Maris College – Bachelor of Arts, Economics (1974) & Master of Arts, Economics (1976)

January 2015 – Present

Founder, *CAMP Arbitration and Mediation Practice Pvt. Ltd*, Bangalore, India

January 2007 – Present

Founder Coordinator, *Bangalore Mediation Centre*, Bangalore, India until 2015,
Mediator & Master Trainer

1995 – 2010

Founder Partner, *Laila Ollapally & Associates*, Bangalore, India

1989 – 1995

Law Associate, *King & Partridge*, Bangalore, India

1989 – 1995

Law Associate, *King & Partridge*- Bangalore, India

Mediation Style

Building Rapport, Creative & Collaborative, Tenacious & Authentic.

I believe parties have their own perspectives and within these differing perspectives, a set of terms exist which are mutually acceptable to all parties. I emphasize the understanding of perspectives, gathering information, creating options, case evaluation, reality check, and then encourage the parties to arrive at a resolution.

My mediation is enhanced by the fact that I have been a practicing lawyer/litigator for over 25 years and this experience is passed on to the parties as my legal background adds an added depth to my mediation expertise.

As appropriate, I will utilize both facilitative and evaluative skills to help the parties reach an informed and truly voluntary agreement. Lawyers are an integral part of the mediation. I actively engage parties and lawyers to take a decision through self-determination. I am fully invested in my mediations - when I mediate, the case is on my mind until it resolves.

Mediation Experience

I have been a mediator since 2007, full time since 2010.

I have mediated several hundred disputes with a settlement rate of over 80%, covering complex commercial disputes such as company, breach of contract, construction, intellectual property, partnership, disputes between members of society/association, employer/employee, vendor, banking, developer/owner, landlord/tenant, property, family partitions, matrimonial and other civil disputes, both domestic and international.

I have co-mediated sensitive cases with former Judges of the Supreme Court of India and Judge Daniel Weinstein, Founder of JAMS, USA.

As Founding Coordinator of the Bangalore Mediation Centre, the court annexed mediation program of the High Court of Karnataka, I was responsible for setting up and overseeing the effective working of the Mediation Centre. The BMC is today acclaimed as one the most successful court annexed mediation programs in the country.

I was on the committee to write the Mediation Training Manual for the Supreme Court of India and Co-Authored the Mediation training Manual for the High Court of Karnataka.

As Founder of CAMP, I have established a pioneering institution in India, that is providing private mediation services through a panel of highly qualified and trained legal professionals. I routinely mediate high stake commercial disputes at CAMP. I train lawyers and educate business leaders on the effectiveness of collaborative dispute resolution.

Mediation Education and Training

Advanced Training in Commercial Mediation

- **July 2014** : International Summer School on Business Mediation (ISBM) Austria
- **September 2013** : BMC in Association with JAMS and FSRI
- **August 2012** : Neuro awareness-Online Program for Negotiation & ADR professionals (21 hours)
- **August–Nov 2011** : Training at JAMS, San Francisco, on commercial mediation
- **August–Nov 2011** : Negotiation Course at Stanford Law School
- **September 2012** : Straus Institute for Dispute Resolution, Pepperdine University

Basic Mediation Training

- **November 2011:** Mediation Training at JAMS San Francisco
- **June 2008** : Mediation Training at Harvard Law School, Program on Negotiation
- **January 2007** : Bangalore Mediation Centre

Some Professional Affiliations

Weinstein Fellow 2011, a prestigious international fellowship for ADR professionals by JAMS Foundation.

Visiting Scholar at Stanford Law School, fall semester, 2011

Advisory Member, Foundation of Sustainable Rule Of Law Initiatives, California

Nominated to 'The International Who's Who Legal' of Commercial Mediation, 2013

Award for *International Contribution to Mediation* by the University of Connecticut and Foundation for Sustainable Rule of Law Initiatives (FSRI), San Francisco, California (2013).

Appointed to the Users Council of Singapore International Mediation Centre

Testimonials (optional)

I am a former California Superior Court Judge and founder of JAMS. I have known about CAMP and it's work in the world of commercial mediation for the last 5 years. I have known and respected Laila Ollapally for almost a decade. I had the opportunity to work with her and the folks at CAMP in a recent high stake commercial mediation. I am very impressed with 3 things:

1. The mediation skill of Laila in helping bring about a speedy and practical business solution. The combo of great people skills, knowledge of the file, and her tenacity is impressive indeed. The business community should welcome this convenient, practical and cost efficient venue to get their disputes settled.

2. The support staff at CAMP is well trained in case management techniques, committed and fully available to the clients- which is a big deal.

3. The facilities are clean, comfortable and lend themselves well to compromise solutions

Having watched commercial mediation grow to its height in America, I am delighted to see it taking off in Bangalore.

- Judge Daniel Weinstein

"My company is a 50 year old family owned business which has suffered through ten years of torturous litigation. Instead of spending all of our energy fighting the competition, we were too busy fighting each other in court. The business suffered and all the stakeholders who were close family members went through personal trauma. Everybody's health deteriorated.

Laila Ollapally is a fantastic Mediator. She very quickly won our trust and confidence and made us discuss the real issues, not just the assets at stake. [Read More](#)

- Mathew Chandy – Managing Director, Duroflex Mattresses